

UPDATE ON NOVEL CORONAVIRUS

The SGS Group is following the Covid-19 situation very closely and is taking immediate action to manage potential health and business risks within our operations internationally.

From the outset, a Crisis Management Team was formed to provide global guidance on preventive measures to be taken by SGS management, in order to avoid the presence of the virus on our premises, protect SGS employees and minimize disruption of operations.

As the situation unfolds, our management and internal protocols are also being adjusted as required. Our actions and management protocols will continue to develop in line with the progression of COVID-19 and based on WHO (World Health Organization) country-specific guidance.

Since the outbreak of the coronavirus our top priority has been the health and safety of our people and our customers, and we have put in place the following preventive measures:

- Travel restrictions to minimize the spread of the virus
- Heightened control, hygiene and prevention measures

SGS is monitoring official announcements from national and local authorities, International SOS and the World Health Organization for developments, as businesses across the world are increasingly impacted by the spread of the virus.

We are also focused on keeping customers regularly informed about our services to limit any potential disruption to their supply chain. We are also complying with extra measures requested by our customers.

OUR COMMITMENT TO OUR PEOPLE AND OUR CUSTOMERS

To ensure our customers' business continuity we are proactively monitoring all developments and adapting our resources accordingly to mitigate impact to our service delivery and maintain our usual high standards of customer service.

- SGS provides timely and regular travel alerts to employees to minimize the spread of the virus during travel to work and field operations
- Targeted information to employees regarding preventive measures to contain the spread of the virus (regular hand washing and use of antiseptic gels)

As SGS is alerted to the spread of the virus in other countries, we are implementing additional control, hygiene and prevention measures including regular office disinfection throughout the day.

REGULAR INFORMATION UPDATES

SGS continues to monitor closely all developments and provides regular updates to customers via its normal channels. Our customers' usual SGS points of contact are available to answer any specific customer questions.

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognized as the global benchmark for quality and integrity. With more than 94,000 employees, SGS operates a network of over 2,600 offices and laboratories around the world.